ACTION TAKEN REPORT 2019-2020

Department of Computer Science

Students' Feedback

No	Feedback Recommendation	Action Taken
1	Maintain Postgrey SQL in both theory and practical sessions for the course Database Management System.	Discussed in the Department Board of Studies meeting and informed the BoS members of university.
2	The subjects like AI and Data Analytics can be included in the syllabus	Course on Artificial Intelligence included for MSc Computer Science.
3	More Practical hours needed	Increased the lab time till 5pm

Teachers' feedback

No	Feedback Recommendation	Action Taken
1	Inclusion of lab hours for the course "Python Programming"	Lab sessions were given by the course facilitators for Python Programming. Students done mini projects using python language.
2	Mistakes in the lab program of DBMS manual has to be rectified	Discussed in the department Board of Studies meeting and informed the BOS member via email

Alumni Feedback

No	Feedback Recommendation	Action Taken
1	Python can be added as a language for Project work	Python language support provided to students for Project work apart from Java and PHP.

Fr. Dr. PAULACHAN K.J.
Principal

ACTION TAKEN REPORT 2019-2020

Department of Hotel Management

Students' Feedback

No	Feedback Recommendation	Action Taken
1	Students suggested to add latest cutlery sets.	Latest cutlery sets added to the lab
2	Students suggested more add-on courses	Implemented more add on programmes

Teachers' feedback

No	Feedback Recommendation	Action Taken
1.	Suggested to improve Lab facilities	Improved equipments added to labs

Alumni Feedback

No	Feedback Recommendation	Action Taken
1.	Suggested more expert classes on core subjects	Implemented expert classes on core subjects

Fr. Dr. PAULACHAN K.J.
Principal

ACTION TAKEN REPORT 2019-2020

Department of Languages

Students' Feedback

No	Feedback Recommendation	Action Taken
1	Availability of e- resources	Digital resources made available in the library
2	Language lab facilities recommended.	Language lab facilities introduced.

Teachers' Feedback

No	Feedback Recommendation	Action Taken
1.	More practical sessions required for the enhancement of language skills.	Practical sessions given in the classrooms and included it in the Addon courses.
2.	Language lab facilities recommended.	Language lab facilities introduced.

Alumni Feedback

No	Feedback Recommendation	Action Taken
1.	Availability of e- resources	Digital resources made available in the library
2.	Current trends to be included	Discussed in the Board of Studies meeting with the external expert Dr.Sajo Jose. It was decided to include STED Council approved courses in the curriculum.

Fr. Dr. PAULACHAN K.J.
Principal

ACTION TAKEN REPORT 2019-2020

Department of Commerce

Students' Feedback

No	Feedback Recommendation	Action Taken
1	Need more textbooks for references.	New text books were purchased in the library and Department also distributed textbooks to students at a subsidized rate.

Teachers' Feedback

No	Feedback Recommendation	Action Taken
1	Network connectivity and lack of sufficient systems in the department.	Management instructed the IT department to allot more computers and fix the network issues.

Alumni Feedback

No	Feedback Recommendation	Action Taken
1	Library hours of students needs to be increased.	Extended the library time 4.30 PM to 6.30 PM.

Fr. Dr. PAULACHAN K.J.
Principal